

Van Zandt County
Inmate Telephone Services RFP
Questions with Responses

1) What is the call duration?

Response: Time not set, could be 1 minute or last 2 or 3 hours.

2) Are there any public coin telephones and if so, where are they located?

Response: Yes (1); Located just outside lobby area in the Justice Center

3) Would you like your visitation phones recorded by the vendor's system for investigative purposes?

Response: We have capabilities to monitor now, but not to record.

4) How many visitation booths do you have? (A booth comprises two telephones) Please exclude attorney's booths as those are not normally subject to recording.

Response: 12

5) What is the approximate distance from the visitation location back to the telephone equipment room?

Response: approximately 50 feet

6) What is the current local and long distance collect call rates charged by the incumbent?

Response: Include in response from Securus already forwarded to you.

7) Do you currently use prepaid cards or debit calling?

Response: Yes, prepaid calling card.

8) What is the current per minute rate charged for your prepaid calling cards or debit? Local and long distance?

Response: Include in response from Securus already forwarded to you.

9) If cards are sold please advise as to how these cards are sold today

a) Are they sold via commissary or by county?

Response: commissary in \$10 and \$20 amounts

b) Are they sold at a discount to the commissary or county?

Response: No, do not sell at discount.

c) Who is your commissary vendor? Please provide contact information.

Response: Terry Hamilton
M & T Supply
P O Box 344
Crockett, Texas 75835
936-544-4715

d) Who provides your Jail Management System (JMS)?

Response: None-

10) Please provide 12 months of revenue and minutes of use broken down by local, intraLATA, interLATA and interstate calling.

Response: Include in response from Securus already forwarded to you.

11) Do you currently use PINs? If so, how many digits are they? How are they input in the system via JMS interface or manually?

Response: Do not use PIN numbers except on calling cards which do have PIN numbers.

12) How many TDD's would you like?

Response: TDD (1)

13) How many workstations would you like?

Response: (1)

14) Is remote access to the system important for our investigators?

Response: No

15 How many SO and DA Investigators do you currently have that might need this access?

Response: None

16 Page 19 speaks to Allow Lists – does the county currently use these allow lists for inmates or are you looking for the vendor’s capability to provide?

Response: We currently have capability of blocking at jail level.

End of Response